

# House rules

Version 08-01-2026

## Article 1. Applicability

1.1 By entering L'Histoire du Lac and/or using facilities and services operated by L'Histoire du Lac, one accepts the applicability of these regulations and is obliged to strictly follow all regulations and instructions given by the employees of L'Histoire du Lac. In these regulations, 'L'Histoire du Lac' and 'the park' also include the catering facilities, the outdoor area, the play and fishing ponds, the indoor playground, the parking areas, the bicycle shed, water features and other facilities not described here.

1.2 For all cases and/or situations not provided for in these regulations, L'Histoire du Lac reserves the right to establish additional rules orally and/or in writing to which the guests are bound.

1.3 All guests must adhere to the rules established by L'Histoire du Lac and the General Terms and Conditions. You can request the regulations from us upon arrival. When you and/or your guests are on the grounds of L'Histoire du Lac, the conditions of our park apply. You can request these from us free of charge.

1.4 Obvious printing and typographical errors do not bind L'Histoire du Lac. These regulations supersede all previous publications. The invalidity and/or nullity of one of the individual provisions of these regulations and/or parts thereof does not affect the validity of the other (parts of) provisions of these regulations. Amendments and additions to the agreement and/or regulations are only valid if they have been established in writing. The current legal relationship between the parties (and therefore also these regulations) is exclusively governed by French law.

## Article 2. Access and stay

2.1 It is not permitted to be present at the park without a valid entrance ticket and/or without being registered with us, with the exception of day guests who do not stay overnight. Day guests (see 2.3) must leave the park before 22:00. Pets of day guests and pets of guests are not permitted. You must report to us upon arrival at the park.

2.2 On request, identification may be requested from all guests. If you are not yet registered, you must report to us.

2.3 All guests who stay overnight in the accommodation must be registered when making the reservation. If you wish to receive a guest during your stay, you must register this guest with us and pay the additional person rate and local taxes per person per stay in advance.

2.4 L'Histoire du Lac reserves the right to make changes to the layout and opening hours of the facilities and/or accommodations of L'Histoire du Lac. L'Histoire du Lac reserves the right to carry out necessary maintenance on the accommodation and/or other facilities during the stay without being liable for any compensation.

2.5 Swimming or other types of water sports/recreation are not permitted in the water features present on the park. 2.6 L'Histoire du Lac is authorised to close (a) part(s) of the park and facilities, without being liable for any compensation to its guests.

2.7 Cars should be used as little as possible on the park. The maximum permitted speed within the park is 5 km per hour. After 22:00, motorised traffic is not permitted on the park, with the exception of emergency services and the Technical Service of L'Histoire du Lac. Guests who wish to leave the park before 06:00 must park their car on the evening before in the parking

spaces outside the park.

2. 8 Driving motorcycles, mopeds and scooters should be limited as much as possible. The use of a trike, electric step, quad, segway, fatbike and the like is not permitted on the grounds of L'Histoire du Lac.

2. 9 No goods traffic is permitted on the park without prior permission from the management of L'Histoire du Lac.

2.1 0 If the condition of the grounds is not in order in the opinion of the management of L'Histoire du Lac (for example due to exceptionally heavy rainfall), they reserve the right to prohibit motorised traffic on the grounds.

2.1 1 You must deposit your household waste in tied bags in the grey and black containers at the beginning of the street. There is a glass container in Lesignac-Durand. Batteries can be returned to us. If illegal dumping is found, a report will be filed with the police and the tenant in question will be denied further access to the park. The costs associated with cleaning up this waste will be recovered from the offender.

2.1 2 Open fires, garden stoves, fire pots etc. are prohibited at all times. With the exception of the fire pit on the grass next to the house which may only be used under our supervision. Barbecuing at the rental accommodations is permitted except in extreme weather conditions (from code orange for wind or drought). Take the safety of yourself and your fellow guests into account. Make sure you always have a bucket of water nearby! 2.13 You can always report technical malfunctions to us.

2.1 4 Permanent residence of the rental accommodations on the park is prohibited.

### **Article 3. Safety and liability**

3.1 Visiting L'Histoire du Lac is entirely at your own risk. Our guests must behave correctly and not cause any inconvenience to others. Criminal offences will be reported to the police.

3.2 In the event of violation of the regulations and/or failure to follow instructions from staff, L'Histoire du Lac has the right to gain access to the rental accommodation and/or to immediately remove you and any other guest from the park, without any refund of the rental fee or part thereof and/or any right to any other compensation.

3.3 If L'Histoire du Lac seriously suspects that the guest of an accommodation is acting in violation of the law and/or public order and/or morality, L'Histoire du Lac is authorised to deny you access to the park and the accommodation without refund of any rental fees paid. The management of L'Histoire du Lac reserves the right to call the police;

3.4 Force majeure on the part of L'Histoire du Lac exists if the execution of the agreement is prevented in whole or in part, temporarily or otherwise, by circumstances beyond the control of L'Histoire du Lac, including the threat of war, (staff) strikes, blockades, fire, pandemic, floods and other disruptions or events.

3.5 L'Histoire du Lac is entitled to deny access to the park to overnight guests and/or day guests who it believes or fears will disrupt the order, peace and/or safety within the park, without being liable for any compensation. If the rental accommodation is not vacated on time, it will be vacated by L'Histoire du Lac at the expense and risk of the tenant. This also applies to incorrect placement of a means of transport.

3.6 The overnight guest is responsible and liable for the behaviour of and all injury and/or damage caused by him, his travelling companions, day guests and/or guests to persons and/or property of our park and/or third parties. Day guests and/or overnight guests who act unlawfully towards (employees of) the park and/or cause damage to property of the park will be held liable for this and the damage will be recovered from them.3.7 Within L'Histoire du Lac it is not permitted:

a. To enter facilities/areas and amenities that are not open to the public at that time;b. To have

weapons or other objects that the management of L'Histoire du Lac considers dangerous. The management of L'Histoire du Lac reserves the right to confiscate these objects and to call the police;

c. To use, to have on one's person or to deal in narcotics, both soft and hard drugs. Violation will result in immediate and permanent banishment from our premises. The management of L'Histoire du Lac reserves the right to confiscate these substances and to call the police;

d. To set off fireworks; e. To fish in the park .

3.8 Fishing in the lake is permitted, provided that no inconvenience is caused to other guests. A national fishing permit is required. This can be obtained from the town hall.

3.9 You are responsible for having the valid travel documents required for your destination.

L'Histoire du Lac accepts no liability for the consequences resulting from not being in possession of the correct travel documents.

3.10 Within the park you can be in the vicinity of the animals present. We would like to point out that the animals can display unpredictable behaviour which can cause injury or damage to your property. By entering the park you accept this risk. It is also strictly forbidden to feed the animals, unless otherwise stated. An exception to this is during the animal visit, under supervision.

3.11 L'Histoire du Lac accepts no liability for personal injury and/or theft, loss, disappearance or damage to property of any kind, arising during and/or as a result of a stay at L'Histoire du Lac and/or the rental/use of the accommodation and/or other facilities, a visit to the park (such as injury or damage caused by the animals present in the park or arising during the use of the playground equipment and attractions present in the park or entering the pond, except insofar as arising as a result of intent or deliberate recklessness on the part of (the management of) L'Histoire du Lac or (one of its) employees.

3.12 L'Histoire du Lac is not liable for disruptions in the service provision or defects in services provided by third parties.

3.13 L'Histoire du Lac is not liable for consequential damage, including business damage and loss of income. L'Histoire du Lac is furthermore in no case liable for damage for which a claim for compensation exists under a travel and/or cancellation insurance or any other insurance and/or arrangement. Insofar as L'Histoire du Lac is not entitled to rely on the aforementioned liability limitations, it is liable for a maximum of the amount that is paid out in the relevant case under the liability insurance.

#### **Article 4. Image and/or sound recordings**

4.1 L'Histoire du Lac may have image and/or sound recordings made of its park and of the guests who are in or around the park. L'Histoire du Lac and its affiliated companies are entitled to use and publish these recordings, for promotional purposes for example. Naturally, L'Histoire du Lac and its affiliated companies will exercise due care in doing so. L'Histoire du Lac and its affiliated companies are not obliged to pay any compensation to the guests depicted in the recordings for the use and publication of the recordings. If you do not wish to appear in the recordings, avoid places where you see a filmer, film crew and/or photographer at work.

4.2 It is not permitted to make sound, photo and/or film recordings or other visual material for commercial purposes in the park, unless written permission has been obtained from L'Histoire du Lac.

4.3 The use of sound equipment is not permitted. Between 22:00 and 07:30 there must be silence on the park, so that all guests can enjoy an undisturbed night's sleep. If you do not follow the instructions of the staff when experiencing a nuisance, L'Histoire du Lac has the right to immediately remove you and any other guests from the park and/or to inform the police, without

any refund of the rental fee or part thereof and/or any right to any other compensation.

4.4 The use of a drone on L'Histoire du Lac is prohibited for safety and privacy reasons.

## **Article 5. Accommodations and camping pitches**

5.1 The number of guests allowed in the accommodations is limited to the number of guests described on the website for the accommodation in question. 5.2 The guests (for the purposes of this provision, this also includes day guests and overnight guests) are jointly and severally liable for the orderly conduct of affairs in and around the rented accommodation or elsewhere on the grounds of L'Histoire du Lac, use of the accommodation and the equipment and inventory present therein. In addition, the guests are always jointly and severally liable for damage due to breakage and/or loss and/or damage to inventory and/or accommodation. Any damage must be reported to us immediately by the guest and immediately compensated on site, unless the guest can demonstrate that the damage was not due to his own fault or that of the other guests.

5.3 Accommodations, covered facilities and the park of L'Histoire du Lac are smoke-free and smoking in/on these areas is strictly prohibited.

5.4 It is not permitted to place (additional) camping equipment at any of the rental accommodations. The placement of party tents, bar furniture, canopies, playground equipment, swimming pools, etc. for private and/or general use is not permitted.

5.5 A maximum of one car may be parked at the rental accommodations (if possible). Other cars must be parked along the access road.

5.6 Parking on or along the roads is not permitted. Vehicles parked outside the designated areas will be removed at the expense and risk of the owner of the vehicle. A towing arrangement applies at the park. L'Histoire du Lac is not liable for theft and/or damage to the car parked in a parking lot of L'Histoire du Lac.

5.7 Trailers with boats, trailers and the like may not be parked on the camping pitches or at the rental accommodations.

5.8 Pets are not permitted in any of the rental accommodations. Pets of day guests and/or guests are not permitted.

5.9 The water provided is intended exclusively for domestic use. The taps on the site are only intended for tapping drinking water. It is prohibited to discharge waste water into plant strips. Waste water must be discharged at the designated location in the toilet buildings. It is not permitted to wash cars or caravans on the park.

5.10 The rental accommodations and surroundings must be kept clean. Trees, shrubs, lawns and other objects must not be damaged. It is not permitted to apply lines between or in combination with trees and/or vegetation (for example for drying laundry).

5.11 If your rental accommodation is not left in a proper condition, excessive dirt and/or damage to the accommodation and/or to the goods contained therein and/or dirt and/or damage to the grounds/surroundings of the park, L'Histoire du Lac will charge the guest directly for the damage, which must be paid immediately.

## **Article 6. Comments and additional rules**

6.1 Commercial activities other than those of L'Histoire du Lac on the park are not permitted in any form whatsoever. Placards and other indications are not permitted.